



Find answers and information online at www.uhcspecialtyrx.com

Visit www.uhcspecialtyrx.com for more information about your medication, your condition, and the Specialty Pharmacy Program.

- ▶ Locate a specialty pharmacy or a home health care provider for your medication
- ▶ Find additional resources and condition-specific support
- ▶ Discover other ways the Specialty Pharmacy Program can work for you

For a referral to a network specialty pharmacy, or for questions about the Specialty Pharmacy Program, call the number on the back of your ID card.



Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Administrative Services provided by UnitedHealthcare Insurance Company, United HealthCare Services, Inc., or their affiliates. Health plan coverage provided by or through a UnitedHealthcare company.

Specialty benefits and programs may not be available in all states or for all group sizes. Components subject to change.

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Specialty Pharmacy Program

Helping you better manage your complex condition





The UnitedHealthcare Specialty Pharmacy Program

When you're living with a rare or a complex condition, appropriate use of specialty medications can be critical to maintaining or improving your health — and your quality of life. Our Specialty Pharmacy Program provides the resources and personalized condition-specific support to help you better manage your condition.

What is a specialty medication?

An injectable, an oral, or an inhaled medication is most often considered a specialty medication if it:

- ▶ is used to treat a chronic or complex condition
- ▶ requires extra, on-going clinical oversight and additional education for best management
- ▶ has unique storage or shipping requirements
- ▶ typically is not available at retail pharmacies

Get support from a specialty pharmacy

Specialty pharmacies offer support to help you manage your condition. Take advantage of personalized patient support at no charge to you from knowledgeable pharmacists and nurses who specialize in your condition. In addition, you'll receive:

- ▶ Access to your medications at network benefits
- ▶ Pharmacists available around-the-clock
- ▶ Clinical and Adherence Programs
- ▶ Additional support services to help you better manage your condition
- ▶ Coaching on lower-cost medication options
- ▶ Medication-related supplies at no additional cost
- ▶ Proactive refill reminders
- ▶ Timely delivery and shipping in confidential, temperature-sensitive packaging



You've been prescribed a specialty medication. Now what?

Step 1. Find a network specialty pharmacy



Call the number on the back of your ID card, 24 hours a day, 7 days a week, and a representative will transfer you to a network specialty pharmacy for your specific medication.



Visit www.uhcspecialtyrx.com to search for your medication or browse a list of specialty medications or conditions. Click on your medication to find the phone number for the network specialty pharmacy that is appropriate for your medication.

Step 2. Move your prescription to a network specialty pharmacy for your medication

The network specialty pharmacy will help you transfer your active prescriptions from your current pharmacy. If you're out of refills, they will contact your doctor to get a new prescription. The specialty pharmacy representative is also available for any questions you have.

Step 3. Take advantage of additional resources offered by your specialty pharmacy

Ask your specialty pharmacy representative if any other benefits, tools and/or programs are available. You can also find this information at www.uhcspecialtyrx.com by searching for your medication or condition.

Using a network specialty pharmacy will provide you with network benefits for covered medications. You may pay more for your medication at a non-network pharmacy. Talk to your benefits administrator if you're unsure of how your pharmacy benefit works.