



Your Mail Service Member SelectSM Program

Mail Service Member Select is a program designed to help you better manage the medication you take on an ongoing basis. It gives you the choice to either fill your maintenance medication at a retail pharmacy or to take advantage of the benefits of the OptumRx[®] Mail Service Pharmacy. By choosing OptumRx mail service, you receive convenient, safe and reliable service, including:

- ▶ **Cost savings:** You may pay less for your medication with up to a three-month supply.
- ▶ **Convenience:** Receive home delivery of your medication with free standard shipping.
- ▶ **24/7 access:** Speak to pharmacists who can answer your questions anytime, any day.
- ▶ **Helpful reminders:** Set up text and email reminders to help you remember to take or refill your medication.*
- ▶ **Automatic refills:** Your medication may be eligible for enrollment in the Hassle-Free FillSM program.

How Mail Service Member Select works

If you are currently taking medication on a regular basis — maintenance medication — you have an important decision to make. You are already enrolled in Mail Service Member Select and can begin realizing the benefits of home delivery immediately. However you must choose to either fill your maintenance medication through the OptumRx Mail Service Pharmacy or through a retail pharmacy. If you choose a retail pharmacy you must disenroll from Mail Service Member Select.

Mail Service Member Select allows you two retail pharmacy fills of your maintenance medication before you have to decide. If you do not take action after the second retail fill you may pay more for your medication until you make a decision. If you choose not to take advantage of the mail service pharmacy and disenroll, you may continue filling medications at a retail pharmacy for your standard copay or cost.

What are the next steps?

To confirm enrollment in home delivery, simply call the member phone number on the back of your plan ID card, anytime, seven days a week. The OptumRx Mail Service Pharmacy can even help transfer your medication.

To disenroll, contact OptumRx via phone by calling the member phone number on the back of your plan ID card or visit **myuhc.com**[®] — within the pharmacy section you can manage your mail service options under My Account. Here you will be able to disenroll from the Mail Service Member Select program.

Get started with home delivery today



Online

Log in or register at **myuhc.com** and select *Manage My Prescriptions*.



By phone

Call the member phone number on the back of your plan ID card to talk with a customer service representative right now. It's helpful to have your plan ID card and medication bottle available. The representative can also contact your doctor directly if you need a new prescription.



By fax / ePrescribe

Ask your doctor to call **1-800-791-7658** for instructions on how to fax your prescription directly to OptumRx Mail Service Pharmacy. Or your doctor can send an electronic prescription to OptumRx Mail Service Pharmacy.

*OptumRx provides this service at no cost. Standard message and data rates charged by your carrier may apply.



Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Administrative services provided by UnitedHealthcare Insurance Company, United HealthCare Services, Inc. or their affiliates. Health Plan coverage provided by or through a UnitedHealthcare company. OptumRx is an affiliate of UnitedHealthcare Insurance Company.